Unified Management Agent (UMA)

UNIFIED MANAGEMENT AGENT

Windows 7
Windows 10

PROFILE

UMA, the IGEL Unified Management Agent, delivers Workspace Management of the future, today. Devices running a Windows 7 or Windows 10 operating system and an installed UMA are reliably and securely managed by our UMS. In this way UMA managed devices fit seamlessly into the IGEL solution portfolio – whether they are thin clients, notebooks or workstations. A change or conversion of the existing Windows operating system is not necessary. There are three different ways to install the UMA: automatically in line with the group policy in conjunction with an Active Directory, manually via an executable file, or alternatively by means of software packaging and distribution using third-party software.

TARGET GROUP

The Unified Management Agent is the perfect solution for all companies looking for a low-cost, secure and efficient management tool allowing them to save time when administering existing PCs, notebooks and thin clients. In addition, the Agent is also aimed at customers who would like to continue operating and centrally manage their PCs and notebooks with the Windows 7 or Windows 10 operating system with the help of the IGEL UMS.

BENEFITS

► Reduced administrative effort
► Software packaging (UCB optional) and deployment (UMS) on Windows 7 or Windows 10 (UMA) based devices
► Standardized look & feel, including general profile
► Central management interface for all end devices in the workspace
► Reduced costs as no additional management software required
► Industry-leading Universal Management Suite (UMS) included free of charge
► Secure VNC shadowing including user/group management and user-based logging

FUNCTIONS CONFIGURABLE VIA UMS PROFILE

Sessions:
► Citrix Receiver
► RDP
► Horizon Client
► Microsoft Internet Explorer
► Microsoft Media Player

Accessories:
► Set-up sessions
► Sound mixer
► Windows services

User interface:
► Display
► Language
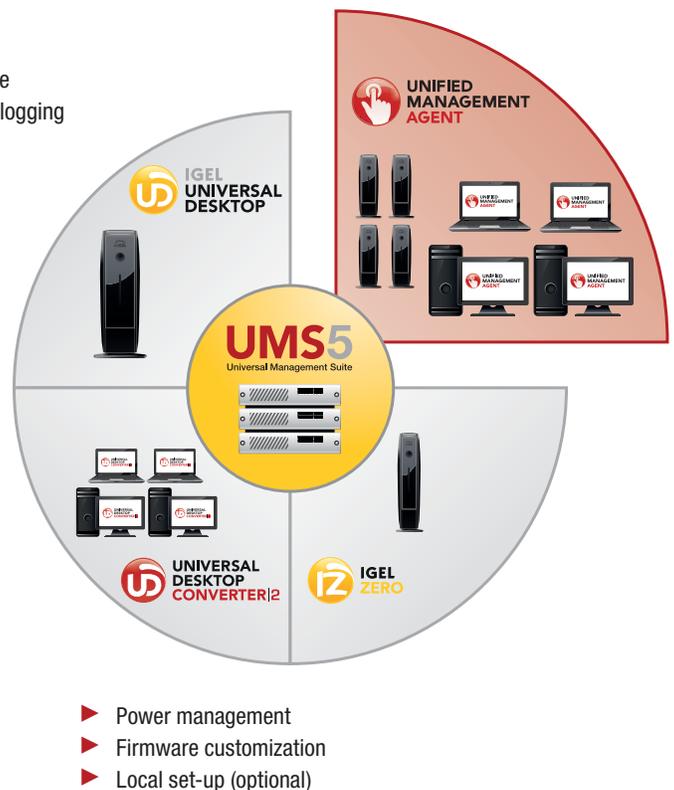► Keyboard/mouse
► Desktop & Start Menu

Devices:
► Printers

Network:
► LAN/WLAN interface
► Network driver
► Routing

Security:
► Windows automatic log-on
► Active Directory
► Network security
► Windows Firewall

System:
► Date & time
► Updates
► Remote management
► Shadowing

► Power management
► Firmware customization
► Local set-up (optional)

TECHNICAL REQUIREMENTS

► **Management:** IGEL Universal Management Suite 5 (UMS 5)
► **Client:** Microsoft Windows 7, 32 or 64 bit (Desktop or Embedded)* or Microsoft Windows 10 Pro and Enterprise, 32 or 64 bit (Desktop or Embedded)**

*No Windows Embedded Compact 7 support, **No Windows 10 IoT or Mobile support

Many functions. One device.

IGEL SOFTWARE SUBSCRIPTION

Use of the Unified Management Agent (UMA) to manage end devices from the UMS requires a paid for UMA license for each Windows 7 device. The Unified Management Agent is available as an annual license.

SERVICES PROVIDED

A valid subscription entitles the holder to:

▶ One-off activation of the subscription (start of the subscription term) via the IGEL Subscription Portal (activation.igel.com)

▶ Use of latest version functionality and use of previous supported versions

▶ Download the latest version from the Internet (www.myigel.biz), including free download and installation

▶ Free access to the IGEL support help desk in the event of problems

TERM AND VALIDITY

▶ The subscription term begins with one-off activation of the activation key on the IGEL Subscription Portal and then runs for a period of 12 months.

▶ The subscription ends when the term expires, regardless of how often the product is used. When the subscription expires, the customer can still use the product in its current version. All versions that pre-date the end of the subscription can also be used. Versions published after the subscription expires cannot be used without a valid subscription.

▶ In order to extend the subscription, the customer must acquire a subscription extension within the valid subscription period. The customer activates the subscription extension on the IGEL Subscription Portal, after which the subscription will be valid for a further 12 months.

▶ The subscription extension can be loaded into the system before the existing subscription expires. The subscription extension term commences without interruption when the existing subscription expires.

▶ It is not possible to acquire a subscription extension after the valid subscription has expired. The subscription must then be purchased again as a new product.

▶ The subscription licenses can be ordered through our partners (see www.igel.com/partner).

MANAGEMENT OF THE SUBSCRIPTION

▶ The subscription is managed centrally for all devices via the UMS 5 management software. Further information is available upon request.

www.igel.com/uma

thin clients | development | services | solutions

Many functions. One device.