

Universal Desktop Converter 3 (UDC3)



PROFILE

The Universal Desktop Converter 3 (UDC3) thin client software provides a highly effective alternative to traditional thin client hardware. The software is installed as the operating system on PCs, notebooks and selected thin clients, and turns the hardware into a powerful software-based and universally deployable thin client allowing secure access to almost all centralized IT infrastructures. Users have stable and reliable access to cloud computing services, server-based computing (SBC) applications and virtualized desktops (VDI). The local desktop operating systems are unified and standardized, and are centrally managed by IGEL's user-friendly Universal Management Suite (UMS), the industry's leading device management platform. The UDC3 software is available at low cost, the UMS is included for free.

SHARED MANAGEMENT OF PCS AND THIN CLIENTS

With IGEL's **Universal Desktop Converter software (UDC)** and the IGEL **Universal Management Suite (UMS)** administration software you can have fast, secure and centralized remote management of heterogeneous hardware installations. This ensures centralized management of PC, notebook and thin client hardware within a homogeneous IGEL Universal Desktop Infrastructure. After booting and confirmation by the user, the software is easily installed and can be operated intuitively as a new operating system.

FEATURES AND BENEFITS

- ▶ **Cost-effective, no additional hardware investment**
Extends life of old/depreciated desktop hardware
- ▶ **Access to a wide range of centralized IT infrastructures, e.g., SBC, VDI and Cloud Computing Services**
Future-proof desktop access solution
- ▶ **IGEL Universal Management Suite included with delivery**
Efficient, secure and site-independent remote administration of all devices, standardized management of PC and notebook platforms, and existing IGEL thin clients
- ▶ **Standardization** of desktop operating systems on PCs and thin clients
- ▶ **Power management** for mobile devices (notebooks)
- ▶ **Hardware acceleration** for Intel, AMD/ATI and NVIDIA graphic chips
- ▶ **Multimedia Codec Pack** includes:
MP3, AAC, WMA Stereo, WMV 7/8/9, MPEG1/2, MPEG4, H.264
- ▶ **Standard dual-screen** support
- ▶ **UEFI mode** support

IGEL UDC SPECIFICATIONS

SYSTEM REQUIREMENTS

RAM	2 GB
Flash- / HDD-Memory (IDE, USB, SATA or eMMC)	2 GB
BIOS/UEFI requirements	USB boot support

SUPPORTED PCS

Supported Platforms	Standard 64-bit x86 compatible processor
Driver Support	<ul style="list-style-type: none"> ▶ Storage Controller (IDE/SATA/eMMC) ▶ Network Controller incl. USB Network Ethernet Devices ▶ Graphics card (Intel, AMD/ATI, NVIDIA) ▶ No support for multi-media redirection with VMware Horizon in VESA mode ▶ Sound card (some models are supported) ▶ Power management for mobile devices (notebooks) ▶ Full Synaptics touchpad support

For thin client hardware of other vendors that has been tested and is supported by IGEL please visit edocs.igel.com.

IGEL SOFTWARE MAINTENANCE SUBSCRIPTION

Use of the IGEL UDC3 requires a paid for one or three year maintenance subscription for each device.

SERVICES PROVIDED

A valid maintenance subscription entitles the holder to:

- ▶ One-off activation of the maintenance subscription (start of the maintenance subscription term) via the IGEL Activation Portal (activation.igel.com)
- ▶ Download the latest version from the Internet (www.myigel.biz) and installation
- ▶ Free access to the IGEL support help desk in the event of problems
- ▶ Upgrade to the next major version (e.g. UDC4) on endpoints fulfilling technical requirements
- ▶ License transfer to a replacement unit

TERM AND VALIDITY

- ▶ The maintenance subscription term begins with the insertion of the activation key on the IGEL Activation Portal and then runs for a period of 12 or 36 months.
- ▶ The maintenance subscription ends when the term expires, regardless of how often the product is used. Upon expiration, the customer can still use the product in its current version. All versions that pre-date the end of the term can also be used. Versions published after the expiration cannot be used without a valid maintenance subscription.
- ▶ In order to extend the term, the customer must acquire a maintenance subscription extension within the valid period. The customer activates the extension on the IGEL Activation Portal, after which the maintenance subscription will be valid for a further 12 or 36 months.
- ▶ The extension can be loaded into the system before the current term expires. The extension term commences without interruption when the existing maintenance subscription expires.
- ▶ It is not possible to acquire a maintenance subscription extension after the valid term has expired and must then be purchased again as a new product.
- ▶ The UDC3 license with maintenance subscription can be ordered through our partners (see www.igel.com/partner).



MANAGEMENT OF THE MAINTENANCE SUBSCRIPTION

- ▶ The maintenance subscription is managed centrally for all devices via the UMS management software.
- ▶ Further information is available upon request.

www.igel.com/udc

IGEL is a registered trademark of IGEL Technology GmbH. All hardware and software names are registered trademarks of the respective manufacturers. Errors and omissions excepted. Subject to change without notice. © 12/2016 IGEL Technology | 85-EN-5-14 | WEEE-Reg.-Nr. DE 79295479 | WEEE-Reg.-No. UK 5613471

IGEL Technology Ltd | info@igel.com | www.igel.co.uk | www.igel.com/en

GERMANY
Augsburg
Bremen
Mainz

AUSTRALIA
Sydney

AUSTRIA
Vienna

BELGIUM
Leuven

FRANCE
Paris

THE NETHERLANDS
Utrecht

SWEDEN
Vänersborg

SWITZERLAND
Zurich

UNITED KINGDOM
Reading

UNITED STATES
Cincinnati
New York