IGEL UD POCKET: QUESTIONS & ANSWERS

What is the IGEL UD Pocket?

The IGEL UD Pocket is a micro thin client. No larger than a paper clip, it allows you to boot from the local operating system on a PC, laptop or other compatible endpoint device.

How is the UD Pocket started?

Simply insert the UD Pocket into the USB port of the host device. The device boots from the UD Pocket to access the IGEL OS and user interface.

What hardware requirements apply in order to use the UD Pocket?

UD Pocket requires a standard 64-bit x86-compatible processor with at least 2 GB of memory (RAM) and USB boot support.

Can the UD Pocket be administered?

Yes, the UD Pocket is a complete IGEL thin client and can be administered without restrictions via IGEL's industry-leading Universal Management Suite (UMS).

What functions and possibilities does the UD Pocket offer on a notebook?

The Café Wireless function was specially developed for notebooks. Café Wireless provides the roaming user with WLAN access to their virtual desktop wherever they happen to be, e.g. from a hotel room, on public transport or at a local cafe. In order to establish a connection, the integrated WLAN Manager selects all available WLAN networks. An integrated roaming function also ensures that a connection to preset wireless networks is automatically established. All networks accessed by the user are administered and managed centrally via IGEL UMS.

With its Power Management function and presentation mode, the UD Pocket offers all the necessary options for optimum use with a notebook.

How often is the UD Pocket firmware updated?

The firmware is updated four times a year. As with all our hardware and software products, there is no additional charge for these updates.

How long will IGEL provide firmware updates?

IGEL Technology guarantees firmware updates up to three years after a product is discontinued.

Does the UD Pocket support the use of two screens?

The UD Pocket supports dual screen environments where the host device has an Intel, AMD/ATI or NVIDIA video chipset and display connections such as DVI, SVGA and/or DisplayPort. A list of compatible third-party devices is available on www.igel.com/linux-3rd-party-hardware-database.

What backend solutions does the UD Pocket support?

The UD Pocket connects to more backend platforms than any other thin client solution. These include products for application and desktop virtualization from sector leaders:

• Citrix XenApp and XenDesktop, with full HDX support

• VMware Horizon with full Blast and RDP support

• Microsoft RDS with full RemoteFX support

• Red Hat Enterprise Virtualization

The UD Pocket also connects to the following backend solutions:

• NoMachine NX

• Parallels RAS

• ThinLinc

Is the UD Pocket a substitute for an operating system?

No, the UD Pocket is a bootable micro thin client. It does not interfere with the host operating system. As soon as the UD Pocket is removed and the system is rebooted, the local operating system will resume its function.

How is the UD Pocket licensed?

The license for the UD Pocket is preset on the micro USB stick. As a result, it can be used on an extremely wide range of endpoint devices and offers maximum flexibility.

Does the UD Pocket disable local peripheral devices?

No, the UD Pocket does not disable local peripheral devices. Instead, access to local peripheral devices connected to the UD Pocket's host are controlled by virtual applications and/or desktops to which the device is connected.

What is the typical target group for the UD Pocket?

The UD Pocket is a cost-effective solution for companies of any size and allows various application scenarios including the following:

• Bring your own device (BYOD)

• Home office workstations with own hardware

• Controlled IT access for suppliers, subcontractors and freelance workers

Can the UD Pocket be maintained during use outside the company network?

Yes. Through the use of IGEL Cloud Gateway, it makes no difference to the UMS and the IT administrator whether the thin client is located inside or outside the company network.

What does the UD Pocket cost?

Please ask your dealer regarding the price of the UD Pocket. An optional multimedia codec package for local multimedia stream processing is available. Apart from an initial purchase, no further costs apply. The price includes all firmware updates and the right to use IGEL Universal Management Suite.

Where can I get information about the UD Pocket?

The best way to learn more about the UD Pocket is to try it. If this is not possible and you have questions regarding your specific situation, please send an e-mail to info@igel.com.

What happens now?

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