

1. IGEL Technology will only accept complete, undamaged returns in the original packaging. The product must be returned complete and undamaged in the original packaging and with a complete set of original accessories (including manuals, power cable, etc.).
2. Enclose a copy of the dealer's invoice with the product.
3. No repayment is possible without a copy invoice.
4. Incomplete or damaged returns can be reimbursed only partially or not at all.
5. Determining the amount of reimbursement is the responsibility of IGEL Technology.
6. The costs of dispatch are borne by the customer.
7. Reimbursement of the purchase price will be made net. The amount reimbursed will be the purchase price shown in the copy invoice for the new product sent with the returned product.
8. IGEL Technology will reimburse exclusively this amount via the appropriate distributor. Other costs will not be reimbursed and cannot be demanded of IGEL Technology.
9. Evaluation requests that are incomplete or contain incorrect/ false information cannot be processed.
10. This offer cannot be used in connection with other IGEL Technology sales promotions or special agreements offered in the same period.

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IGEL Technology GmbH
Hanna-Kunath-Str. 31 28199 Bremen
Tel.: +49 (0) 421 52094 0
Fax: +49 (0) 421 52094 1499
Email: info@igel.com