

Important Note: The UDC 2 license is always bound to the MAC address of the device the UDC software has been initially installed on. It is not possible to transfer the UDC license! In case that the licensed device breaks due to a hardware failure please contact the IGEL service team to transfer the UDC license to another device with a different MAC address.

IGEL Technology offers this special customer service for a time period of one year after date of delivery of the purchased UDC 2 software.

Before getting a new UDC license the customer must ensure in advance with a Declaration of destruction that the previous UDC license is no longer in use on the device with the old MAC address.

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