


**Jabra** GN

## Pioneering smarter management of Jabra headsets in IGEL environments

**Jabra's ambition is to power adoption of audio devices to enable users to be more productive. To expand this mission, Jabra's headset management features were integrated into IGEL OS, the leading Linux-based operating system provided by IGEL, one of the world's leading endpoint computing specialists.**

The purpose of these partnership is to make sure that joint customers with IGEL OS environments can manage their Jabra devices with ease and get the best possible call quality and experience. So this puts Jabra ahead of it's competitors. All major headset vendors have headset management in Windows and Mac environments. The partnership between Jabra and IGEL enables to offer this service for Linux thin clients.

### Benefits for users

Together, Jabra and IGEL, developed a software solution that makes it possible for IT administrators to manage Jabra devices connected to IGEL-powered endpoints from the IGEL management system: Universal Management Suite (UMS).

Based on Jabra Xpress users are able to keep different devices – across multiple locations and with numerous users – up-to-date with the latest firmware. Xpress offers easy mass deployment, and agile maintenance.

IGEL OS and Universal Management Suite are part of the IGEL Workspace Edition that serves as the foundation for simple, smart, and secure software-defined endpoint optimization and control. Workspace Edition includes all the essential functions required for secure, high-performance delivery of virtual desktop and cloud workspace experiences.

### About Jabra

Jabra is a leader in engineering communications and sound solutions – innovating to empower both consumers and businesses. Proudly part of the GN Group, we are committed to letting people hear more, do more, and be more than they ever thought possible. Through sound, we help transform lives. Jabra engineering excellence leads the way, building on 150 years of pioneering work. This allows us to create integrated headsets and communications tools that help professionals work more productively; and wireless headphones and earbuds that let consumers better enjoy calls, music, and media. Jabra employs approx. 1,100 people worldwide, and reported annual revenue of DKK 4,7bn in 2018. The GN Group, founded in 1869, operates in 100 countries and delivers innovation, reliability, and ease of use. Today, GN employs 6,000 people, and is Nasdaq Copenhagen listed. GN makes life sound better.

### About Igel

IGEL provides the next-gen edge OS for cloud workspaces. The company's world-leading software products include IGEL OS™, IGEL UD Pocket™ (UDP) and Universal Management Suite™ (UMS). These solutions comprise a more secure, manageable and cost-effective endpoint management and control platform across nearly any x86 device. Easily acquired via just two feature-rich software offerings, — Workspace Edition and Enterprise Management Pack – IGEL software presents outstanding value per investment. Additionally, IGEL's German engineered endpoint solutions deliver the industry's best warranty (5 years), support (3 years after end of life) and management functionality. IGEL enables enterprises to save vast amounts of money by extending the useful life of their existing endpoint devices while precisely controlling all devices running IGEL OS as well as Windows OS from a single dashboard interface. IGEL has offices worldwide and is represented by partners in over 50 countries. For more information on IGEL, visit [www.igel.com](http://www.igel.com)

### How to get started

1. Depending on whether you are an existing or new Jabra user there are two ways to start – follow these links for more details:

- Existing Jabra Xpress users:  
<https://www.jabra.com/PN/Jabra-Xpress-Login>
- New users:  
<https://www.jabra.com/ServiceMenu/signup-jabra-xpress>

2. Select firmware and settings.

3. Download the package and deploy it to the local server.

Check IGEL Setup

(under Devices => Unified Communications => Jabra) then insert the filename and source of the Xpress package (.zip) (includes settings and / or firmware updates) – secured connection via SSL possible / configurable.

4. Select the devices to be managed and when you want them to be deployed.

Open the UMS and select the new “Job“-type called “Install Jabra Xpress Package“.



### Supported devices

A large part of the Jabra headsets is supported by IGEL OS. More devices will be added as IGEL and Jabra move forward and expand their partnership.

**Please check [kb.igel.com](http://kb.igel.com) for a current overview.**