

# IGEL Advanced Services



## Design Workshop

Ensuring the success of your Edge OS Deployment

Light Operating System endpoints are widely recognized as a cost-effective and secure platform for delivering virtual workspaces. Whether you're trying to take your endpoint solution to the next generation or looking to implement a new endpoint initiative, IGEL can help. Our subject matter experts are certified in our solution with a vast array of experience. Our Advanced Services Solution Architects have helped multiple customers achieve their business goals utilizing IGEL products and services.

IGEL will assess your specific use cases and deliver the IGEL solution with end-to-end support to ensure your success.



### Design Workshop includes:

#### IGEL Best Practices

- IGEL Universal Management Suite (UMS) Server
  - Infrastructure Server Sizing
  - Database Backup Strategy
  - License Management
- Active Directory Integration
  - Administrator Access
  - Role Based Access
- Automated Deployments
- Reporting and Remote Management
- Return on Investment and Total Cost of Owner
- IGEL Best Practices
  - Profile Management
  - Firmware Management
  - Custom Partition Analysis / Strategy
- Third-Party Integrations
  - Authentication
  - Peripherals

#### Project Documentation

- Reference Architect Diagram
- As-built (Net new implementations)
- Frequently Asked Questions

### Customer Benefits

Design Workshops gather customer requirements, details about the existing environment, use case scenarios and plans for deployment. This information is then translated into a design supporting the defined need along with a plan to achieve greater business value from your IGEL investment.

Benefits include:

- Scalable and supported infrastructure designs
- Expert knowledge transfer
- Accelerated realization of IGEL ROI

### Pricing and delivery

The Design Workshop Package can be fully customized. The package is based on a customer's specific requirements; thereby eliminating risk and budgetary uncertainty. The package is offered at a fixed price. Contact your IGEL representative and arrange a scoping call.

If you have any questions about our services:

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