

# IGEL Advanced Services



## Health Check

### The insurance policy on your Edge OS Deployment

Light Operating System endpoints are a widely recognized as a cost-effective and secure platform for delivering virtual workspaces. Whether you're trying to take your endpoint solution to the next generation or looking to implement a new endpoint initiative, IGEL can help. Our subject matter experts are certified in our solution with a vast array of experience. Our Advanced Services Solution Architects have helped multiple customers achieve their business goals utilizing IGEL products and services.

IGEL Advanced Services has developed a process to make sure that your endpoint strategy is able to keep up with your ever-evolving business. A key part to that process is a full IGEL Health Check, in which our experts will work with your team to review your current IGEL configuration, and deliver a document outlining recommendations and best practices for your IGEL endpoint strategy.



### Health Check includes:

This service includes a deep dive of your IGEL Unified Management Server (UMS) and all related components.

The service includes analysis of your IGEL deployment infrastructure, configurations and adherence to Best Practices. IGEL will provide a Health Check Report containing a full assessment as well any recommended changes discovered during the engagement.

#### The following components will be reviewed:

- UMS Supporting Infrastructure
- IGEL Device Management
  - HA Platform Analysis / Strategy
- IGEL Best Practice Assurance
  - Backup Solution Analysis
  - Profile Management
- UMS Server and Database
  - Firmware Management
- UMS Administration
  - Custom Partition Analysis / Strategy

#### At the end of the engagement, IGEL will provide the following documentation.

- IGEL Health Check Report

### Customer Benefits

- ✓ **Greater visibility:** In-depth inventory and baseline of your IGEL environment and supported devices
- ✓ **Save time:** A well designed and efficient IGEL environment to allow IT staff to spend less time administrating and more time innovating
- ✓ **Maximize investment:** Full visibility of existing environment and recommendations for any license features
- ✓ **Drive long term strategy:** Move with advances in technology to ensure business efficiency, through modern workspace practices

### Pricing and delivery

The IGEL Health Check Package can be fully customized. The package is based on a customer's specific requirements; thereby eliminating risk and budgetary uncertainty. The package is offered at a fixed price. Contact your IGEL representative and arrange a scoping call.

If you have any questions about our services:

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