



IGEL ADVANCED SERVICES

Healthcheck

The insurance policy for your Edge OS deployment

Light Operating System endpoints are widely recognized as a cost-effective and secure platform for delivering virtual workspaces. Whether you're trying to take your endpoint solution to the next generation or looking to implement a new endpoint initiative, IGEL can help. Our subject matter experts are certified in our solution with a vast array of experience. Our Advanced Services Solution Architects have helped multiple customers achieve their business goals utilizing IGEL products and services.

IGEL Advanced Services has developed a process to make sure that your endpoint strategy is able to keep up with your ever-evolving business. A key part to that process is a full IGEL Health Check, in which our experts will work with your team to review your current IGEL configuration, and deliver a document outlining recommendations and best practices for your IGEL endpoint strategy.





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Included in this package:

This service includes a deep-dive of your IGEL Unified Management Server (UMS) and all related components.

The service includes analysis of your IGEL deployment infrastructure, configurations and adherence to best practices. IGEL will provide a Health Check report containing a full assessment including any recommended changes discovered during the engagement.

AREAS OF FOCUS

- UMS supporting infrastructure
- IGEL device management
 - HA platform analysis / strategy
- IGEL best practice assurance
 - Backup solution analysis
 - Profile management
- UMS server and database
 - Firmware management
- UMS administration
 - Custom Partition analysis / strategy

DOCUMENTATION DELIVERABLE

- IGEL Healthcheck report

CUSTOMER BENEFITS

- **Greater visibility:** In-depth inventory and baseline of your IGEL environment and supported devices
- **Save time:** A well designed and efficient IGEL environment to allow IT staff to spend less time administrating and more time innovating
- **Maximize investment:** Full visibility of existing environment and recommendations for any license features
- **Drive long term strategy:** Move with advances in technology to ensure business efficiency, through modern workspace practices

PRICING AND DELIVERY

The IGEL Health Check package can be fully customized. The package is based on a customer's specific requirements; thereby eliminating risk and budgetary uncertainty. The package is offered at a fixed price. Contact your IGEL representative and arrange a scoping call.

Questions?

Should you have any questions about our services, contact the IGEL Advanced Services team directly:

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