IGEL ACADEMY

IGEL ADVANCED SERVICES

IGEL Academy FAQ

IGEL Certified Professional (ICP) vs IGEL Certified Engineer (ICE)

CERTIFIED PROFESSIONAL

CERTIFIED ENGINEER

IGEL Certified Professional

IGEL Certified Professional (ICP) is an entry level technical course designed to introduce students to IGEL's portfolio of products and general architecture, as well as a moderate dive into a diverse number of technical topics. Students taking this course should be able to start with little or no knowledge of IGEL products.

Characteristics: The ICP is made up of 45 short modules consisting of video with commentary. For most modules, the content is split between informative slides and screen-recorded demonstration videos.

Some topics covered:

- Architecture basics & UMS Console navigation
- Working with Profiles, Views, Firmware and Jobs
- Global Settings & Adding client devices
- Working with Microsoft, Citrix, & VMware sessions
- Common use cases

Certification: Students may take the exam and become a Certified IGEL Professional upon passing.

As an IGEL Certified Professional, you should have a functional understanding of IGEL engineering standards and should be able to handle basic administration of IGEL products.

IGEL Certified Engineer

IGEL Certified Engineer (ICE) is a technically advanced course included with IGEL Academy Premium (available by subscription). ICE is the next logical step of training after completing ICP.

Characteristics: ICE is made up of 11 modules generally consisting of video with commentary followed by lab exercises. There are some screen-recorded demonstrations, but most modules supply step-by-step instruction to be completed on IGEL-provided virtual labs.

Some topics covered:

- UMS installation with Active Directory integration
- Delivery Token activation with IGEL License Portal
- Activating & assigning licenses to endpoints
- Zero-Touch deployment with automatic licensing
- Profile customization & firmware updates
- Deploying files & certificates
- Enabling peripherals, mass storage devices & Smart Cards
- Using Views & Jobs to automate processes
- Shared Workplace / Template Keys and Groups

Certification: Students may take the exam and become a Certified IGEL Engineer upon passing.

As an IGEL Certified Engineer, you should have a solid grasp on IGEL engineering standards and should be able to install, administer and maintain an IGEL environment.

IGEL
next-gen EDGE OS
for cloud workspaces