IGEL Certified Professional

IGEL Certified Professional (ICP) is an entry level technical course designed to introduce students to IGEL's portfolio of products and general architecture, as well as a moderate dive into a diverse number of technical topics. Students taking this course should be able to start with little or no knowledge of IGEL products.

Characteristics: The ICP is made up of 45 short modules consisting of video with commentary. For most modules, the content is split between informative slides and screen-recorded demonstration videos.

Some topics covered:
- Architecture basics & UMS Console navigation
- Working with Profiles, Views, Firmware and Jobs
- Global Settings & Adding client devices
- Working with Microsoft, Citrix, & VMware sessions
- Common use cases

Certification: Students may take the exam and become a Certified IGEL Professional upon passing.

As an IGEL Certified Professional, you should have a functional understanding of IGEL engineering standards and should be able to handle basic administration of IGEL products.

IGEL Certified Engineer

IGEL Certified Engineer (ICE) is a technically advanced course included with IGEL Academy Premium (available by subscription). ICE is the next logical step of training after completing ICP.

Characteristics: ICE is made up of 11 modules generally consisting of video with commentary followed by lab exercises. There are some screen-recorded demonstrations, but most modules supply step-by-step instruction to be completed on IGEL-provided virtual labs.

Some topics covered:
- UMS installation with Active Directory integration
- Delivery Token activation with IGEL License Portal
- Activating & assigning licenses to endpoints
- Zero-Touch deployment with automatic licensing
- Profile customization & firmware updates
- Deploying files & certificates
- Enabling peripherals, mass storage devices & Smart Cards
- Using Views & Jobs to automate processes
- Shared Workplace / Template Keys and Groups

Certification: Students may take the exam and become a Certified IGEL Engineer upon passing.

As an IGEL Certified Engineer, you should have a solid grasp on IGEL engineering standards and should be able to install, administer and maintain an IGEL environment.