IGEL Academy FAQ

IGEL Certified Professional (ICP) VS IGEL Certified Engineer (ICE)

CERTIFIED PROFESSIONAL

CERTIFIED ENGINEER

https://learn.igel.com

IGEL Certified Professional Course

IGEL Certified Professional (ICP) is an entry level technical course designed to introduce students to IGEL's portfolio of products and general architecture, as well as a moderate dive into a diverse number of technical topics. Students taking this course should be able to start with little or no knowledge of IGEL products.

Characteristics: The ICP is made up of 45 short modules consisting of video with commentary. For most modules, the content is split between informative slides and screen-recorded demonstrations.

Some topics covered:

- Architecture Basics
- UMS Console Navigation
- Adding client devices
- Working with Profiles, Views, Firmware and Jobs
- Various Administration Tasks
- Global Settings
- Working with Microsoft, Citrix, & VMware sessions
- Use Cases

Certification: Students may take the exam and become a Certified IGEL Professional upon passing.

An IGEL Certified Professional should have a functional understanding of IGEL engineering standards and should be able to handle basic administration of IGEL products.

IGEL Certified Engineer Course

IGEL Certified Engineer (ICE) is a technically advanced course included with IGEL Academy Premium (available by subscription). ICE is the next logical step of training after completing ICP.

Characteristics: ICE is made up of 11 modules generally consisting of video with commentary followed by lab exercises. There are some screen-recorded demonstrations, but most modules provide step-by-step instruction to be completed on IGEL-provided virtual labs.

Some topics covered:

- UMS Installation with Active Directory Integration
- Delivery Token Activation with IGEL License Portal
- Activating & Assigning Licenses to Endpoints
- Zero-Touch Deployment with Automatic Licensing
- Profile Customization & Firmware Updates
- Deploying Files and Certificates
- Enabling Peripherals, Mass Storage Devices & Smart Cards
- Using Views and Jobs to Automate Processes
- Shared Workplace & Template Keys and Groups

Certification: Students may take the exam and become a Certified IGEL Engineer upon passing.

An IGEL Certified Engineer should have a solid grasp on IGEL engineering standards and should be able to install, administer and maintain an IGEL environment.