



TIP SHEET

TOP REASONS WHY IGEL OS IS THE IDEAL ENDPOINT OS FOR UNIFIED COMMUNICATIONS



Work from anywhere is more relevant than ever, as organizations have learned that offering flexibility in where and how people can work makes them happier, more productive, and healthier. Offering workers optimal workplace flexibility requires the use of effective tools, particularly with regard to virtual and unified communications.

IGEL offers IGEL OS, the next-gen edge operating system for cloud workspaces, and the IGEL UMS software for full management and control of IGEL OS-powered user endpoints. For companies looking to offer their people greater flexibility and collaboration from almost anywhere, at any time, IGEL can play a key role in ensuring secure, productive, and highly efficient collaboration.

1. Use your unified communications tool of choice

IGEL OS supports more unified communications software than any other virtual desktop or cloud workspaces OS provider. In addition to **Zoom**, **Cisco WebEx Meeting & Teams**, **Jabra**, and **Avaya** are also supported. IGEL is also the first to deliver support for **Microsoft Teams**!





2. VDI and cloud ready

IGEL OS delivers access to the latest versions of **Citrix Workspace, VMware Horizon Client, Microsoft Windows Virtual Desktop and Amazon Workspaces.**



3. Plug in and go!

IGEL OS supports a large selection of **headsets** from three of the most prominent vendors for unified communication hardware: **Poly, EPOS & Jabra.**

4. Easy customization

Most IGEL OS-supported **headsets can be customized** by IGEL's management software, the Universal Management Suite (UMS). The UMS can update headset firmware when available.

5. Clear & crisp high-definition audio/video calls

IGEL OS offers **outstanding multimedia performance** and supports multimedia offloading to optimize the end-to-end user experience in audio-video or audio-only calls between users, or other standards-based desktop video and conference room systems.

6. Secure from end-to-end

Linux-based IGEL OS is **secure by design**. It is modular, in that only the firmware modules required run on any given endpoint, and includes a secure read-only file system. Enhanced security includes IGEL's complete "**chain of trust**", which verifies all boot-up processes from the user hardware/UEFI to the destination VDI host or cloud, applies to both on-network and remote users working with unified communications tools.

For the above reasons, IGEL OS is the ideal endpoint operating system for cloud workspaces and **unified communications**, and the IGEL UMS is the perfect complementary platform for managing and controlling IGEL OS-powered endpoints where employees may be looking to collaborate from anywhere.

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next-gen EDGE OS
for cloud workspaces