



# CapturePoint Healthcare Automation Solutions

Digitize your healthcare information processes and reduce your overall operating costs

CapturePoint's intelligent document capture and classification platform helps healthcare providers to streamline document/fax workflows by capturing information from documents, automatically classifying them, and routing documents and extracted patient data to health information management systems.

By automating these document processes, healthcare staff can ensure the data is available for patient care or accounting with minimal labor.

## Healthcare Provider Benefits



### Enhanced Business Productivity

by optimizing data processes through automation, staff will have more time to focus on higher priority tasks.



### Reduced Operating Costs

Reduce costs and improve efficiency by eliminating staff time spent on manual document and fax processes.



### Improved Patient Data Accuracy

Reduce data errors using automated OCR, ICR, OMR and barcode recognition and human data validation services.



### More time for Patient care

With better workflows, staff can spend more time with patients and make better decisions that impact them.

## CapturePoint Healthcare Solutions

### eReferral Management

Using intelligent capture technology, combine scanning with automation tools that identify document types, extract data, and route them to proper patient records.

### Invoice Processing Automation

Automate invoice processing and ensure that accurate data is submitted to healthcare billing, accounting, and claims management systems without delay.

### Data Validation Services

Onsite human data verifications will help provide a second layer of data confirmation for your healthcare and improve data accuracy and operational efficiency.



## More Healthcare Use Cases

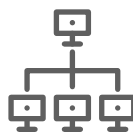
- ✓ **Capture Patient Data to EMR**  
CapturePoint's machine learning technology integrates data from paper, fax, and image-based patient records into new EMR/EHR workflows and reporting systems.
- ✓ **Patient Satisfaction Surveys**  
Automate the collection and submission of patient satisfaction surveys, enabling faster processing time for patients to claim full benefits.
- ✓ **AR & EOB Processing**  
Seamlessly automate the capture of accounts receivable and EOB remittance advices, enabling providers to recognize revenue sooner and avoid write-offs.
- ✓ **Secure Patient Data Referrals**  
With one click, referring providers can directly and securely transmit any patient data information directly into your HIS system.

## Key Healthcare Solution Features



### Capture

Capture referrals from fax, network, and scanners. Quickly manage captured documents and process them to the correct system or send it back for correction. Triage, verify, transcribe, manage, and record new referrals coming from multiple clinics, helping you calculate WTIS.



### Business Rules

Configure consistent process rules and workflows that work seamlessly with your clinical systems. Set requirement for the criteria needed to be filled out on incoming referrals needed. Workflow rules can be customized per modality, including user access & integration with HIS.



### Collaborate

Handle messages and notify appropriate users of new work actions. See upcoming referrals based on multi-criteria (new, to be transcribed, to be scheduled), upcoming appointments, and additional documents. Leverage workflow capabilities by instantly faxing back to Physicians at any workflow stage.



### Reporting

Gain real-time workflow data insights and see where a patient's referral is, what staff are doing, who the best referrers are, which patients cancel/reschedule, what referrals are declined, the amount of referrals, the average amount of time taken by modality and compare times between modality.