



INFO BRIEF

ENABLE USER-FRIENDLY AND TAILOR-MADE DIGITAL WORKSPACES WITH IGEL

Emerging technology has proved indispensable in today's working environments. With virtual desktops and cloud-delivered digital workspaces, organizations can maintain full management and control while employees enjoy secure and productive work experiences. And these virtual apps, desktops, and digital workspaces are now flexible enough for end-users to carry them everywhere they want to work.

However, user freedom goes far beyond working from home or the coffee shop around the corner. The use of shared, "community" endpoint devices within an organization might be called "work from somewhere else". Imagine a row of call center cubicles with stationary PCs, a ticket counter at an airport, or static workstations within a university science lab. We at IGEL call this a shared workplace scenario.

Typical Uses for a shared workplace scenario

1. Workstations, where different staff members use the same device
 - shift work
 - call centers
 - libraries, labs, and lecture halls at universities
2. Roaming environments, where users frequently switch to fixed workstations, such as in
 - hospitals
 - service/ticket counters
 - checkout station points of service (POS)
 - customer reception areas

However, the extensive use of shared computing devices makes endpoint management and security extremely challenging. People prefer working within their own individual settings, e.g., keyboard language, mouse-button configuration for right/left-handed operation, session types, etc. They don't want to have to change these attributes with each new login on a different device. There is simply not enough time!



In fact, it's all about time:

- Wasted time is lost productivity, and lost money
- In hospitals, time can literally save lives
- More efficient use of time can improve user and customer experience



Nevertheless, no one wants to do without their individual settings. With IGEL, organizations can offer their people the appropriate user experience they need while maintaining endpoint security and control with high user productivity.

SIMPLIFYING SHARED WORK WITH IGEL

IGEL combines powerful, centralized endpoint management and control with a lightweight, software-defined endpoint operating system called IGEL OS to enable secure access to desktops and applications running in the data center or the cloud. IGEL OS was designed for easy endpoint management and control, and has a much smaller footprint than a traditional Windows operating system, making it more secure and less taxing on device CPU and memory resources. And it also allows working from nearly any x86-64 endpoint and almost any location.

IGEL's management system, the Universal Management Suite (UMS), and its graphical user interface make it easy for a non-expert to control and manage from just a few to up to 300,000 IGEL OS-powered endpoints with minimal training. In addition to making end user computing management massively scalable yet easy, the UMS features simple cloud-based endpoint software licensing where licenses can be migrated between any compatible x86 devices.

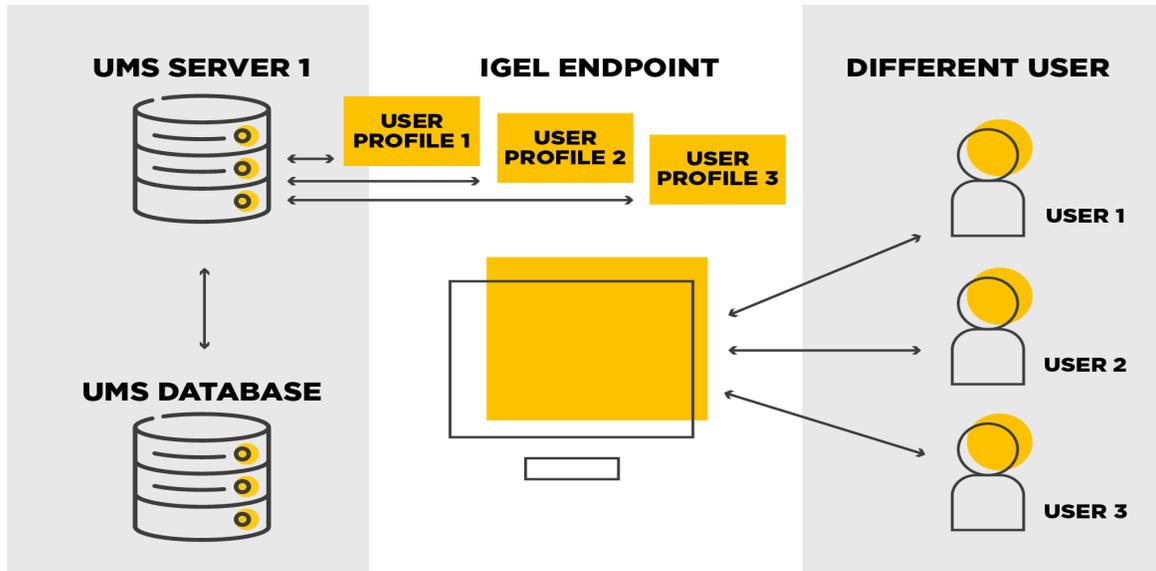


The Students love the new system. Now everything is a lot quicker, and they get the same experience irrespective of the device. This means they can jump from one to another and it's the same experience."

David Keenan. AYRSHIRE COLLEGE'S ICT TEAM LEADER

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The Shared Workplace functionality is an optional feature for the IGEL UMS that allows user-dependent configuration based on setting profiles and configuration settings created in the UMS that can be linked to user accounts within Active Directory. This functionality enables support of different people using the same device while using their own individual settings, or in roaming environments, where users frequently switch workstations.



After a user has logged in, the licensed end user for Shared Workplace automatically configures itself. It does this via the UMS server using the individual or group profile stored in the UMS database. These profiles can easily be assigned by an administrator to a user with the help of the UMS console using a convenient drag-and-drop procedure.

Annoyances about constantly different looking and functioning desktops are no longer an issue that prevents employees from enjoying their work and remaining productive.



The staff love it and they are now free to interact with customers and provide the Druids Glen experience without barriers from their IT system.”

Andrew Prior. HOTEL DIRECTOR OF FINANCE

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With Shared Workplace, your people can get their work done “their way”, regardless of which endpoint device they are using, from shared stations in static shift environments like call centers to shared devices where multiple “roaming” users log in throughout the day, like clinicians in a hospital. In either environment, the IGEL Shared Workplace helps ensure maximum organizational management, control, and security by policies while end-users enjoy a highly efficient and productive digital workspace experience.