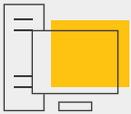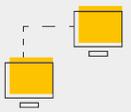**IGEL®**

SHARED WORKPLACE

The Shared Workplace functionality is a key feature for IGEL's management software, the IGEL Universal Management Suite (UMS). It allows user-dependent configuration based on profiles and configuration settings created in the UMS that can be linked to user accounts within Active Directory. This functionality enables different people to use the same device with their own individual settings, or in roaming environments, where users frequently switch workstations.
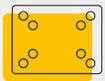
TYPICAL AREAS OF APPLICATION

Workstations used for shift work or in call centers, where different staff members use the same device and need their own individual settings (e.g. keyboard language, mouse-button configuration for right/left-handed operation, session types).
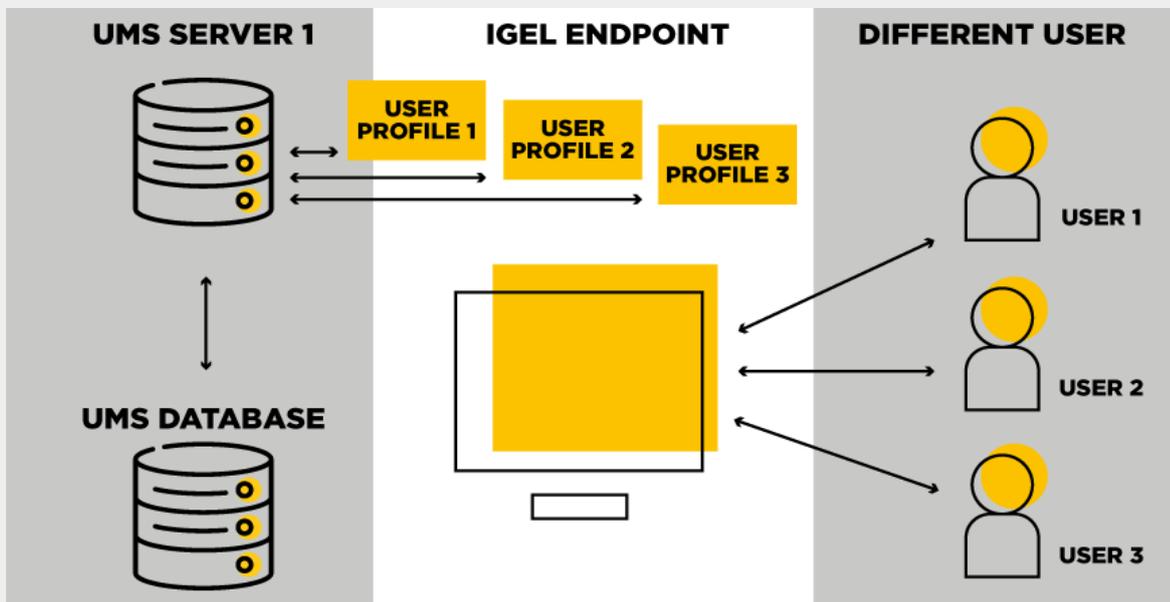
Roaming environments, where users frequently switch workstations, such as in hospitals and at service/ticket counters, checkouts (POS) and customer reception areas.

User authentication via Active Directory – in combination with IGEL Cloud Gateway functionality for remote workplaces.

HOW SHARED WORKPLACE WORKS

Managing and controlling remote user (e.g., work from home) devices from the UMS via the IGEL Cloud Gateway (ICG) requires to allow users to log in via profile and policy settings defined within Active Directory.

For any organization with a call center, support desk, reception area, ticket counter, or group workstation like in hospitals, points of service, or university labs, the IGEL Shared Workplace feature is essential to provide customized user experiences with full management and control.

SPECIFICATION

REQUIREMENTS	
Shared Workplace is part of IGEL Enterprise Management Pack	
Enterprise Management Pack is an additional offering to IGEL Workspace Edition	
ADDITIONAL OFFERINGS	
Software Updates	Regular firmware updates included
Software Maintenance	Ensures all updates, upgrades & future releases
Support Options	Choose between Select, Priority, and Priority Plus support offerings
IGEL Advanced Services	Services and training to guide customers toward a successful rollout of IGEL OS

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