

Banco Interfinanzas with Parallels RAS



The Results



IMPROVED USER EXPERIENCE
Simplified UI and improvements to seamless universal printing drivers



EASE OF USE AND STREAMLINED MANAGEMENT
Solution is complete, with all features available from the initial installation



INCREASED REMOTE ACCESSIBILITY
Instant access to critical applications improves the productivity of remote and mobile workers



INCREASED SECURITY
Encrypted connections provide more security than previous solution

“Parallels RAS is especially helpful with remote and mobile workers and for off-hours internal technical support. If your organization is multiplatform aware, Parallels RAS will make your life much better.”

Javier Ricardo Blanque,
Technology Risk Manager,
Banco Interfinanzas S.A.

About

Banco Interfinanzas S.A.

- A private bank headquartered in Buenos Aires, Argentina
- Focus on institutional, business and individual banking solutions
- Founded in 1971

The Challenge

Banco Interfinanzas, a leader in banking services, needed a new solution to monitor and manage its IT infrastructure remotely. The IT team had been using Citrix Virtual Apps and Desktops (formerly XenDesktop). However, they faced security and configuration issues.

These inconveniences began to add up with errors in basic tasks, such as copying and pasting from one platform to another and problems with remote printing. These frustrations prompted the IT team to return to the market and look for an alternative solution.

The Solution

After researching alternatives, Banco Interfinanzas decided to use Parallels® Remote Application Server (RAS). Their choice was based on ease of installation and the ability of Parallels RAS to quickly address business demands by supporting a heterogeneous mix of platforms.

Parallels RAS is a complete solution out of the box, providing full features without the need for additional installations or third-party expertise. With the universal printing solution offered in Parallels RAS, Banco Interfinanzas has reduced employees' frustrations by allowing them to print from their local devices easily.

The bank's specialists and technicians can access the servers they need, with their roles authenticated with Active Directory. The IT team is very happy with the security record of Parallels RAS and sees far fewer vulnerabilities than they did with Citrix.

The Results

Leveraging Parallels RAS as a solution, the bank can effortlessly manage their 100+ physical servers, networking components, virtual machines and containers. Parallels RAS has proved to be more intuitive and robust, and it has less security and configuration problems than the Citrix products previously used.

Simple and powerful administrative tools allow for straightforward management of users and groups, as well as publishing environments. Parallels RAS provides control via a single console, which keeps data centralized and facilitates Banco Interfinanzas' hassle-free administration.

Beyond the technical benefits, Parallels RAS provides a better return on investment (ROI) for the bank than Citrix Virtual Apps and Desktops. The IT team did not have any technical questions for the Parallels support team, as they found the product to be relatively simple to use, especially considering how powerful it is. Overall, Banco Interfinanzas finds Parallels RAS to be a far superior solution for their needs and is planning to extend its use throughout their entire organization.



Parallels®

Parallels is a global leader in virtual desktop, application delivery and mobile device management solutions. Thousands of organizations worldwide trust in the reliability and scalability of Parallels virtual desktop infrastructure (VDI) and virtualization solutions. Parallels makes it simple and affordable to deliver applications to any device over the cloud, or with on-premises and hybrid deployments. The company's solution portfolio includes the award-winning Parallels Remote Application Server (RAS), providing platform-independent virtual desktop, application delivery and integrated thin-client management from a unified interface to any modern operating system.



For further information visit parallels.com/ras
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