



IGEL ADVANCED SERVICES

IGEL DISASTER RECOVERY SERVICE

HOW WE HELP YOU REGAIN CONTROL AND PRODUCTIVITY

With natural disasters occurring more frequently and cyber attacks on the rise, IGEL offers a service to combat the ever-increasing wave of digital threats: the IGEL Disaster Recovery Service. This service provides the tools needed to get your end-users swiftly back to work in the event of any form of natural disaster or digital attack that may render your organization temporarily inoperative.

With the IGEL Disaster Recovery Service, you get a secure, read-only operating system at your fingertips that can be booted in minutes. The service requires one or more USB-pluggable IGEL UD Pockets that can be used only during the time of the disaster recovery scenario and then removed to return any given endpoint to its previous functioning state. All configuration and maintenance of the IGEL infrastructure is maintained with the assistance of an IGEL expert.



WHAT'S INCLUDED

- An IGEL expert
- Implementation and maintenance of the IGEL environment
- Technical workshops for configuration, testing, and knowledge transfer

While the IGEL Disaster Recovery Service will get your endpoints back up and running quickly, you are responsible for your own Microsoft environment, and virtual desktops and licenses. IGEL will help make sure everything is working as it should.

The purchase of a UD Pocket is required per endpoint.

CUSTOMER BENEFITS

Help reduce the risk of downtime in the event of a natural disaster, ransomware, or a cyber-attack. The IGEL Disaster Recovery Service enables an “in case of an emergency break the glass” scenario where an end-user uses an IGEL UD Pocket, which when plugged into a USB drive, temporarily converts that endpoint into a secure, read-only operating system with access to your mission critical applications. Once system or endpoint operational stability returns, the IGEL UD Pocket can be removed, and the native functionality of that endpoint returns to its last known operative state.

The result is a Disaster Recovery Service that includes:

- Secure and easy to deploy read-only operating system
- Quickly resumed access to mission critical applications
- Ability to return to native functionality when appropriate
- Confidence in knowing that if any endpoints get compromised, a quick recovery is already planned

PRICING AND DELIVERY

The IGEL Disaster Recovery Service is acquired by subscription with a 1-year or 3-year option and monthly fee for “in-use” licenses.

QUESTIONS

Should you have any questions about our services, contact the IGEL Advanced Services team directly:

USA: advancedservices-na@igel.com

EMEA: advancedservices-emea@igel.com

LEARN MORE: igel.com/disaster-recovery