



IGEL: The Secure Endpoint Platform for Existing Stratodesk Customers



As Stratodesk NoTouch-enabled organizations transition (or make plans to transition) to IGEL, we understand that every decision about your endpoint platform is a strategic investment in resilience, efficiency, and long-term control.

The path forward is clear. Organizations need a platform built not only to support existing technologies but to enable the next generation of hybrid work, Zero Trust security, and business continuity.

Here's what makes IGEL different and why it's the proven choice for stronger security and increased IT efficiency:

- **Prevention-first Security:** IGEL's Preventative Security Model™ blocks ransomware and insider threats by design. Immutable, stateless endpoints mean nothing to steal, nothing for malware to exploit, and no local admin headaches.
- **Cloud and Zero Trust Ready:** Designed from the ground up for hybrid work, VDI/DaaS, SaaS, and next-gen security frameworks. Integrations with Microsoft, Omnisia, Citrix, and over 100 partners give you freedom of choice and future flexibility.
- **Instant Recovery & Business Continuity:** With IGEL, even a ransomware hit doesn't stop business. Dual Boot, USB Boot, and managed hypervisor options mean users are back to work in minutes—no data loss, no complex reimaging.
- **Expanded ecosystem support:** Over 100 IGEL Ready partners with seamless integrations for leading VDI, DaaS, IAM, security, and cloud solutions.
- **Operational Simplicity:** The Universal Management Suite (UMS) is a single, scalable control plane—designed for real-world IT, not just checklists. Delegated roles, robust APIs, and zero-touch deployment. Run it yourself or let IGEL deliver it to you with cloud-based UMSaaS.
- **Proven, Personalized Support:** Global 24x7 enterprise support, healthcare and vertical specializations, and migration guidance.

Stratodesk is now a legacy platform, supported for existing customers through a defined lifecycle only.

Moving forward, all new development, security updates, features, and strategic integrations are on the IGEL platform.

IGEL OS & UMS vs Stratodesk OS & NoTouch Center: Full Feature Comparison Matrix

For EUC architects, IT managers, and decision-makers looking for specifics, read on to learn more about capabilities shared by both platforms and unique IGEL differentiators.

Feature Area	Common Capabilities	IGEL Differentiators
Core OS	<ul style="list-style-type: none"> No local data by design Read-only system partition Small footprint on disk Secure Boot 	<ul style="list-style-type: none"> Modular app portal delivery to reduce attack surface and provide only the resources needed Dual Boot and USB Boot for business continuity on Windows devices TPM 2.0
Scalability	<ul style="list-style-type: none"> Proven in global enterprises Used in healthcare, finance, retail, government, manufacturing, and other verticals Automated onboarding with no physical device touch required 	<ul style="list-style-type: none"> Production environments with 100K+ endpoint devices centrally managed help drive down TCO
Management	<ul style="list-style-type: none"> Web-based console Windows/Linux server support On-prem, cloud, or SaaS offerings Role-based multi-admin 	<ul style="list-style-type: none"> Comprehensive delegated administration Multi-tenancy support More granular policies and workflows API automation
Database Platforms	<ul style="list-style-type: none"> Local and external options Basic MS SQL Oracle 	<ul style="list-style-type: none"> Advanced MS SQL (including clusters and various authentication methods) PostgreSQL Apache Derby AWS Aurora
Updates & Rollback	<ul style="list-style-type: none"> Always bootable, rollback-protected Central management for apps/config/firmware Update scheduling and reporting 	<ul style="list-style-type: none"> Two-phase, atomic update workflow Apps separated from OS image

Feature Area	Common Capabilities	IGEL Differentiators
Security & Compliance	<ul style="list-style-type: none"> • No AV/EDR required • HIPAA 2.0 • PCI • GDPR 	<ul style="list-style-type: none"> • Preventative Security Model™ (PSM) • ISO 27001 • NIS2 • KRITIS • Full disk encryption standard (AES256, XTS, TPM 2.0) • Signed firmware/app chain • Chain of trust rooted in hardware that extends through App Portal apps • Auto-healing on reboot • DSS • Integration with Zero Trust/SASE/SSE solutions
Authentication	<ul style="list-style-type: none"> • AD/LDAP • Imprivata • OKTA • EntraID • Ping • YubiKey • FIDO2 • Smartcards 	<ul style="list-style-type: none"> • Local users • SAML • Comprehensive SSO/MFA • Deep contextual integration
Hardware & Peripherals	<ul style="list-style-type: none"> • Runs on standard x64/x86 systems • Strong relationship with HP, Lenovo, and LG • Support for USB scanners, printers, mics, signature pads, and other devices 	<ul style="list-style-type: none"> • Extensive endpoint testing and validation • Comprehensive hardware certifications and HCL • Broad support for specialty devices locally and within virtual desktop sessions
App Support	<ul style="list-style-type: none"> • Microsoft RDP • HP Anywhere • Microsoft AVD and Windows 365 • Omnisia Horizon • Citrix Virtual Apps & Desktops and Citrix DaaS • Amazon Workspaces • Chromium • Firefox • Edge • Island • Progressive Web Apps 	<ul style="list-style-type: none"> • 120+ certified IGEL Ready app integrations and growing • IGEL Managed Hypervisor for legacy Windows workloads • Prisma Access

Feature Area	Common Capabilities	IGEL Differentiators
Business Continuity & Disaster Recovery	<ul style="list-style-type: none"> • Boot OS from USB drive 	<ul style="list-style-type: none"> • True Dual Boot for rapid BC with Windows endpoints • Remote re-provisioning, self-healing endpoints • Policy-driven "break glass" mode
Sustainability & TCO	<ul style="list-style-type: none"> • Extend life of legacy hardware • Up to 75% lower TCO compared to Windows 	<ul style="list-style-type: none"> • Energy Star certified solutions • Built-in ESG/sustainability reporting
Scalability	<ul style="list-style-type: none"> • Automated onboarding / "zero touch" • Easily grows with your organization • Embrace M+A integrations 	<ul style="list-style-type: none"> • Global deployments of 100K+ endpoints
Vertical Focus	<ul style="list-style-type: none"> • Proven deployments and references across major industries 	<ul style="list-style-type: none"> • Tailored bundles for healthcare, government, retail, and business continuity
Support & SLAs	<ul style="list-style-type: none"> • Global support team, named contacts, remote access, certified partners 	<ul style="list-style-type: none"> • 24x7 Priority Plus (enterprise/verticals) • Multi-lingual knowledgebase and escalation team • 98.50% SLA for cloud services • IGEL Community on Slack with thousands of active members

Transition from Stratodesk to IGEL Today

For EUC and IT leaders who want to reduce risk, future-proof their operations, and take control of their endpoint strategy—IGEL is the proven platform built for Zero Trust, hybrid work, and real business continuity. Don't gamble on hardware compatibility, cost surprises, VDI vendor lock-in, limited features, or support gaps. IGEL brings you prevention, flexibility, and the industry's strongest partner ecosystem, all without disruptive migrations or lost institutional knowledge.

Connect with your IGEL Representative to see your special early migration pricing

Contact: customer-renewals@igel.com